

Work of Ljubljana's Municipal Warden Service

Roman Fortuna

Ljubljana, October 2023





Ljubljana, the capital of Slovenia, holds significant political, cultural, economic, transportation, and educational importance, which presents distinct security challenges. Its dense population, heavy traffic, and numerous public facilities set it apart from neighboring municipalities.

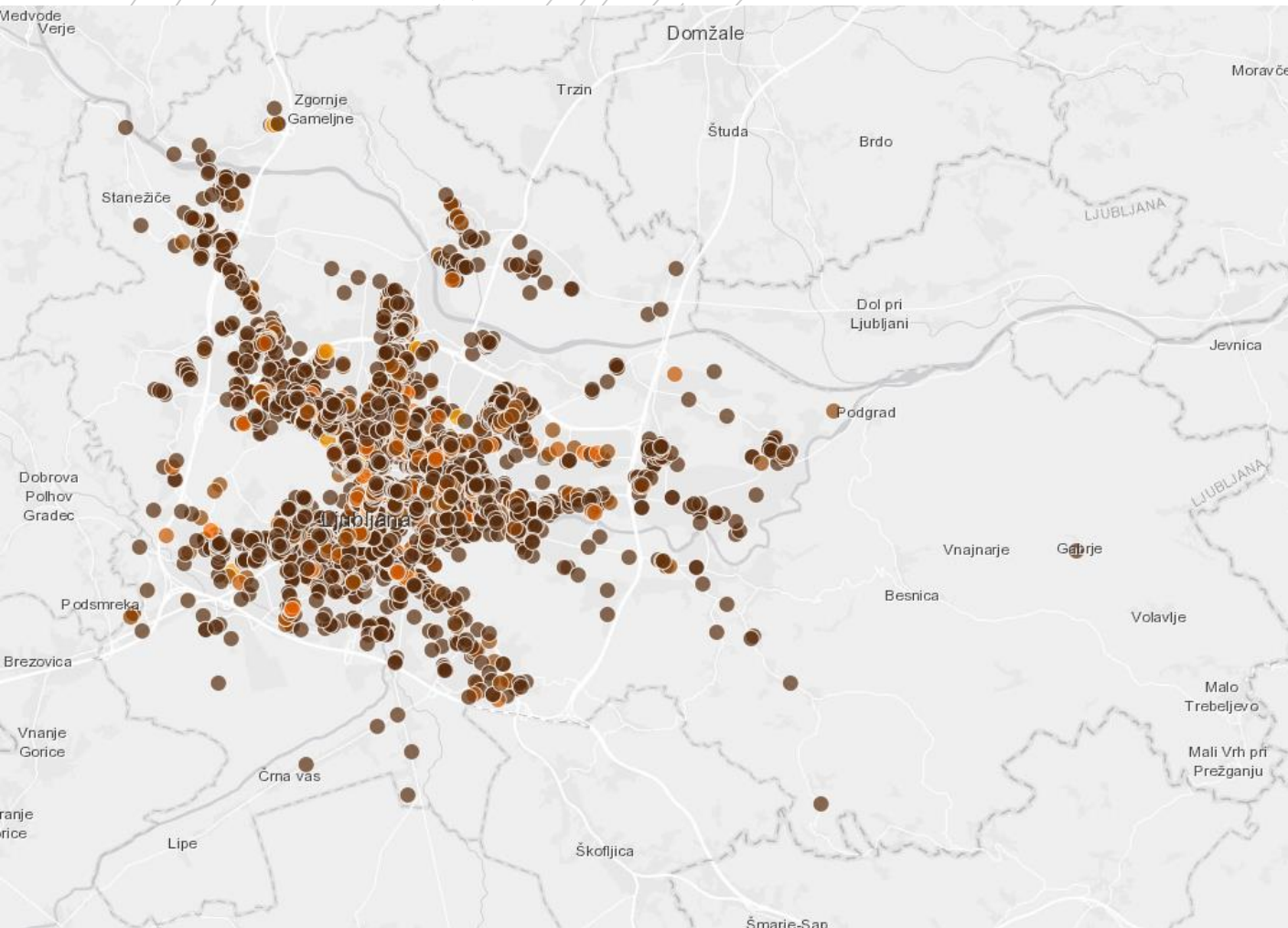
Introduction



- Safety is a fundamental asset and a cornerstone of sustainable development.
- One of the original tasks of local importance is the performance of municipal policing and the maintenance of security and order.
- Municipal warden services shall ensure public safety and public order in the territory of a municipality and shall have the following competences:
 - *to ensure safe and expeditious road traffic in towns;*
 - *to protect the roads and the environment in towns and on municipal roads outside towns;*
 - *to protect the roads and the environment in towns and on municipal roads outside towns;*
 - *to ensure safety on municipal public roads and in recreation and other public space areas;*
 - *to protect public property and the natural and cultural heritage;*
 - *to maintain public order.*
- Recently, there has been a notable rise in repressive actions and preventive efforts.

Municipal warden service Ljubljana has been serving the city for more than 30 years with 50 employees, of which 31 are uniformed, under the banner of 'traffic, safety, community'.

Distribution of Repressive Measures in 2022

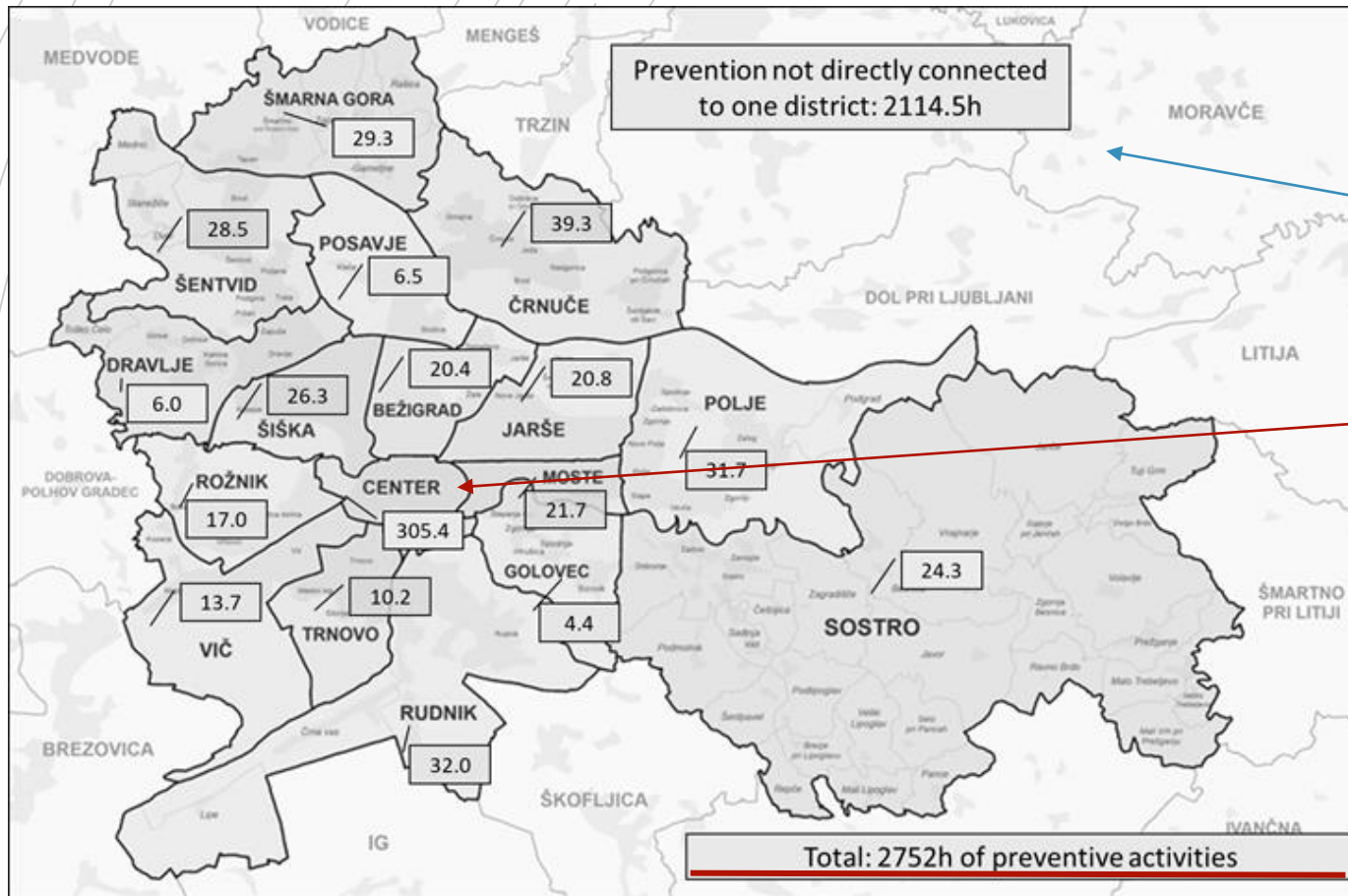


Areas with darker-coloured dots indicate a higher concentration of applied repressive measures.

- The work of municipal wardens is essentially repressive, as it is based on the exercise of powers. Conducting tasks and procedures in a lawful and professional manner is of utmost importance.
- Throughout 2022, **a total of 115,453 repressive measures** were enacted.
- The majority of detected violations were attributed to stationary and mobile automatic speed measuring devices, accounting for a total of 56,040 repressive measures, or 48.5% of the total.
- An additional 41,345 measures (35.8%) were enacted in stationary traffic scenarios.
- The remaining 15.7% of measures spanned various other domains of municipal officer activities.
- Measures related to other road-related offenses amounted to 3,898, followed by measures addressing abandoned vehicles in the context of environmental care (521), animal protection (175), and public order and peace (171).

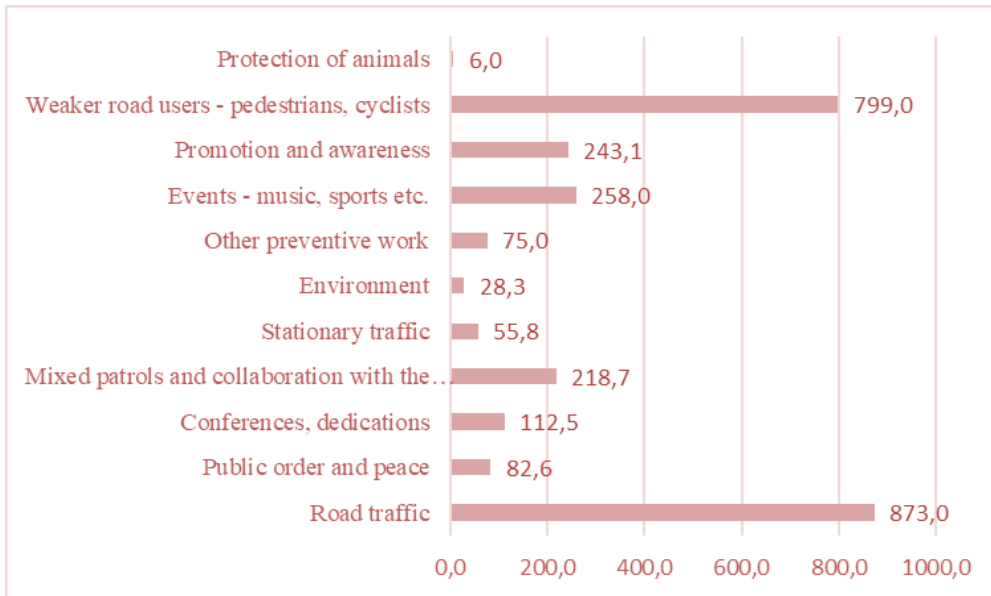
Allocation of preventive work hours across districts (in hours)

Much effort has been put into developing community policing, prevention and co-partnership with the community. In 2011 first official Strategy for community-oriented work of municipal wardens of the City of Ljubljana was adopted.



- In 2022 efforts translated to **2.752 hours of preventive work.**
- A notable portion of prevention efforts is of a general nature, applicable citywide and not tied to a specific district.
- Zooming in on the districts, the city centre emerged as a focal point of significant preventive endeavours due to its densely populated nature.
 - The city centre of Ljubljana boasts unique attributes, including a high influx of tourists and events, as well as the largest pedestrian area in the city.
 - Notably, vehicular access is restricted (with rare exceptions) within this zone, and the permissible speed for bicycles and motorcycles does not exceed 10 km/h.

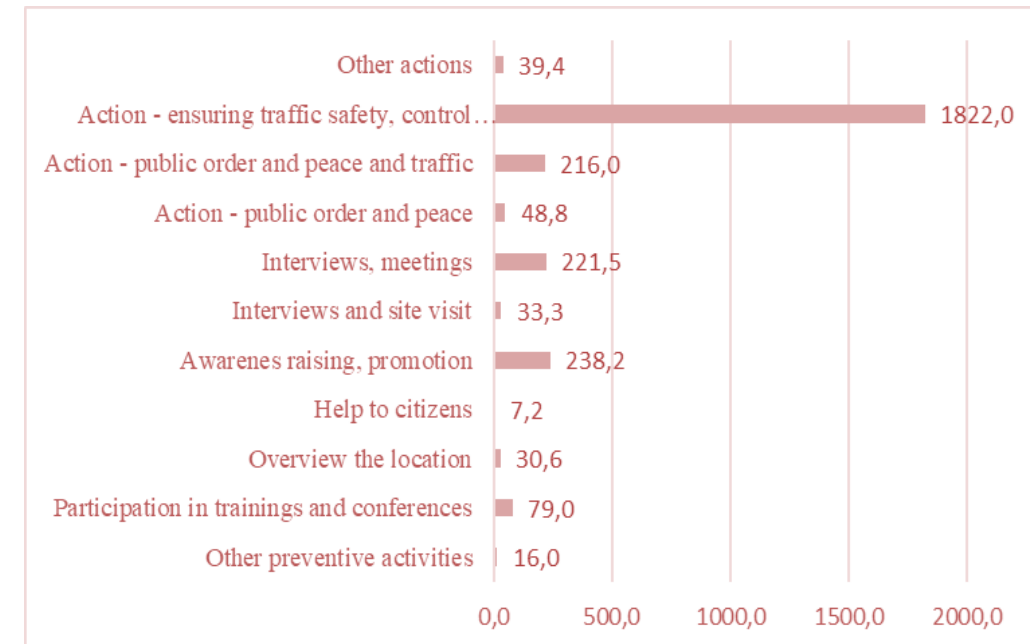
Distribution of preventive work hours in 2022



Distribution of preventive work hours by field of activity in 2022

- A significant portion of activities, comprising 37.7% (873 hours), was dedicated to road traffic-related endeavours.
- An additional 29% (799 hours) was focused on pedestrian, cyclist, child, elderly, and disabled safety.
- Other activities encompassed providing road safety measures and ensuring general public safety during various sports and music events, as well as spearheading safety promotion and awareness campaigns.
- To enhance efficacy, visibility, public recognition, and outreach, wardens collaborated closely with the police.

- The majority of actions were dedicated to ensuring traffic safety, encompassing tasks such as traffic control and direction, totalling to 66.2% (1822 h) of prevention.
- Activities associated with awareness-raising, disseminating promotional material, delivering lectures, participating in the creation of short awareness-raising videos for social media, and contributing to a children's television show accounted for a combined 238.2 hours (8.7%).
- Conducting conversations and meetings constituted a total of 221.5 hours (8.1%).
- It is important to emphasize the role of providing assistance to citizens, even though it represented the smallest proportion of preventive work at 7.2 hours.

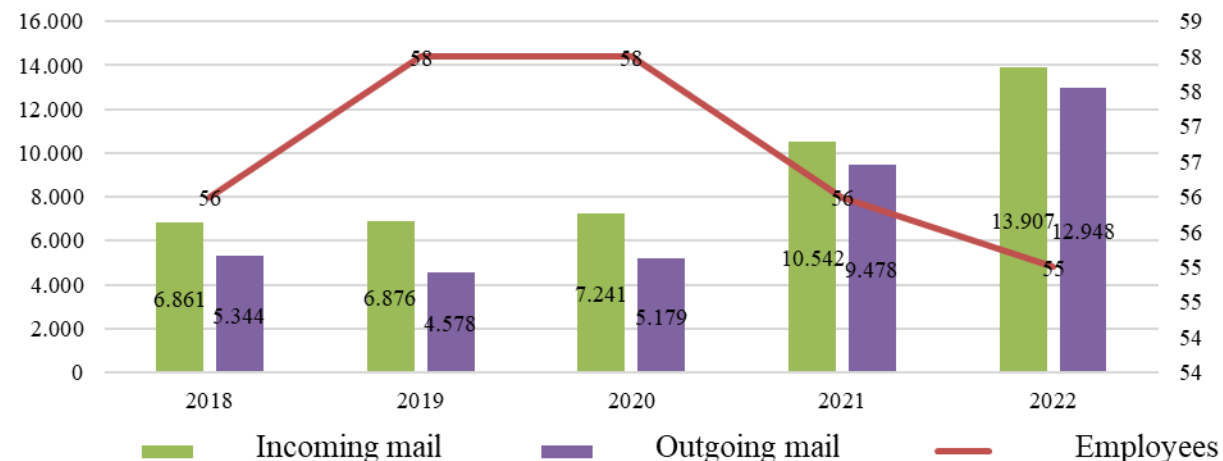


Distribution of preventive action types by hours



- It is essential to emphasize also the substantial effort dedicated to addressing issues like abandoned vehicles, which contribute to environmental care, animal protection, and public order and peace. Although these areas may not be as prominent, their resolution significantly impacts residents in local communities.
- The increasing importance of municipal warden service in ensuring city safety and citizens' quality of life is evident from the rising number of received initiatives and calls for assistance.
- In 2022, 13,907 emails were received, marking a significant 95.23% increase in responding to initiatives compared to spite relatively unchanged staffing.

Comparison of e-mail and number of employees

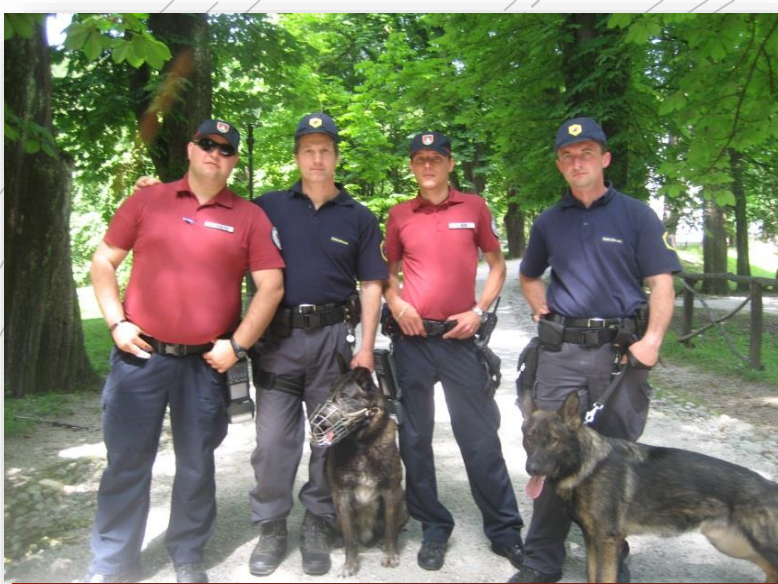


SHINE



PRECINCT

- In 2019, we took a pioneering step by aligning with the SDGs and becoming **the first municipal warden service in Slovenia to participate in EU projects**, namely PERICLES, SHINE, and PRECINCT.
- Through active involvement in these projects, we conducted comprehensive situational analyses and acquired substantial knowledge in critical areas. These areas included the **prevention of vehicle ramming attacks, the mitigation of sexual harassment in urban nightlife, and the enhancement of critical infrastructure resilience against cyber and physical threats.**
- Notably, we successfully accomplished all the objectives outlined in these EU projects.



Collaboration



- We are proud to announce that the Municipal Warden Service in Ljubljana collaborates with all relevant entities in the field to ensure safety and security within local communities.
- Within Municipality we have councils, advisory committees, commissions or any other forms of partnership cooperation mutually agreed upon to ensure greater security.
- Provision of safety in the City of Ljubljana involves diverse entities from state and local level. It includes police, municipal warden service, to different city departments, among others the Fire Brigade Ljubljana, Emergency Management Department, Municipal Inspectorate, Department for Health and Social Care and Department of Environmental Protection, civil protection, medical crews and private security services. Together, these institutions form a complex mosaic of safety within the city.
- This pluralistic approach fosters collaboration among diverse organizations, pooling resources and expertise to address each community's distinct requirements. Often working in tandem with the police, these entities establish a more potent system of public safety.



**Thank you for you
Attention.**



<https://www.ljubljana.si/sl/mestna-obcina/mestna-uprava-mu-mol/prekrskovna-organa/mestno-redarstvo/>

www.ljubljana.si



info.mr@ljubljan.si

glavna.pisarna@ljubljan.si